



# Older People's Futures Consultation Questionnaire

Kent County Council (KCC) is undertaking a programme of consultation from the 21 June to 1 November 2010 about the future of the following homes it owns and manages.

Please help us by completing this short survey - this should take no longer than 10 minutes.

## Proposal summary

Home	Proposal
Wayfarers, Sandwich	Proposed to sell to a private provider with the services, residents and staff to remain the same
Blackburn Lodge, Sheerness Doubleday Lodge, Sittingbourne Kiln Court, Faversham	Proposed to sell to a private provider who, in partnership with KCC, will continue to deliver services but will develop, modernise and tailor services under separate arrangements and possibly at different locations in Swale
Bowles Lodge, Hawkhurst Cornfields, Dover Manorbrooke, Dartford	Proposed for closure to use the cleared site for Extra Care Housing which offers self contained flats for older people with 24 hour care staff on site; current users will be found alternative services and accommodation
Ladesfield, Whitstable Sampson Court, Deal The Limes, Dartford	Proposed to close completely within the next two years; current users will be found alternative services and accommodation
Dorothy Lucy Centre, Maidstone	Proposed to retain in the short term pending longer term options appraisal – a separate consultation process will be undertaken

We are carrying out this consultation to gather information as we plan for the future to make sure we can meet the needs of older people. As you may know more people are living longer, many are living with dementia and most want to stay in their home for longer with the right care services. Many of our care homes listed above have reached the end of their useful life. They will need considerable financial investment to maintain or bring up to standard, and are expensive to run.

The Council buys more than 90% of the residential care it needs for older people from the independent sector (privately run homes). They are regulated by the Care Quality Commission (CQC) in the same way as our homes are. We are able to buy residential care from the independent sector for about £350 per bed per week. However the average weekly cost of our own homes is double this because of staff terms and conditions and the significant purchasing power KCC has.

This questionnaire is available in alternative formats and can be explained in a range of languages. Please contact us:

[www.kent.gov.uk/opfutures](http://www.kent.gov.uk/opfutures) | Tel: 01732 525 477 | [opfutures@kent.gov.uk](mailto:opfutures@kent.gov.uk)

Please indicate your answers by ticking the appropriate box(es).

## The Proposal:

The full consultation document can be found at [www.kent.gov.uk/opfutures](http://www.kent.gov.uk/opfutures) or phone 01732 525 477 for a copy.

**1. This consultation document explains the proposals in detail. Have you read it?**

Yes

No

**2. What do you think about the changes proposed in the consultation document?**

Good

Don't know

Bad

I have mixed views

**Please tell us the reasons for your answer**

**3. Do you think the council should continue to run its own residential services even though this costs around double the price of the independent sector homes?**

Yes

No

Don't know

Any comments

**4. When thinking about these proposals, on what basis do you think we should make the decision?**

For each item please indicate how important you think it is *(tick one box on each row)*

	Essential	Very Important	Useful, but less important	Not important
Continuity of care for existing residents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value for money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Freeing up resources to offer more care for more people	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Keeping some homes that Kent County Council manages itself	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Thinking about your Future:**

**5. Place in order of 1-3 with 1 being your preferred choice how you would like to receive care services, should you need them.**

- Care services delivered to me at home to allow me to live at home for as long as possible
- Care services delivered to me in a way that means I keep my independence, stay included in the community and get access to 24-hour care (as in Extra Care Housing<sup>1</sup>)
- Care services delivered in a residential care setting

**6. Imagine you are moving into a care home for the first time, moving into a new or different care home, or are already living in a care home.**

For each item please indicate how important you think it is *(tick one box on each row)*

	Essential	Very Important	Useful, but less important	Not important
Well trained and friendly staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A garden or outside space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home cooked nutritious food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Good sized bedroom with its own bathroom	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Plenty of social activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Space for entertaining visitors in private	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enough space for some possessions and my own furniture	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Close to where I live	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My partner to live with me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Is there anything else not listed above which is really important to you?

**7. How important do you think each of the following would be for you as an older person?**

**For each item please indicate how important you think it is (tick one box on each row)**

	Essential	Very Important	Useful, but less important	Not important
Spacious accommodation (e.g. two bedrooms)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility (e.g. no steps, wide doors etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A level-access shower	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessible private bathing facilities with space for carers to assist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A safe and secure environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communal facilities (e.g. lounge, café, gym etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

A location close to shops and transport links	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Help and support available when needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Living among people of a similar age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Being with people from the same culture	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staying at home with appropriate care and support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to remain as independent as possible with own routine and choices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Being able to maintain links with family, friends and the local community where I live	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**8. The main purpose of Kent Adult Social Services is to help the people of Kent to live independent, safe and fulfilled lives in their local communities.**

**What does being independent mean to you? (Tick all that apply)**

- Maintaining my health
- Not relying on anyone else
- Being able to continue to pursue my interests and hobbies
- Being able to continue to keep in contact with friends and family
- Being seen as making a valuable contribution to my local community
- Being able to choose and make decisions on how I lead my life
- Being able to remain in my own home
- Other (please specify)

## Day Services:

9. Day services are delivered in some of the homes that are included in the proposal. Kent Adult Social Services recognises that this is a vital service, both for those who use the service and their carers – and will need to be purchased elsewhere.

Which of these statements about day care best reflect your views. *(Tick all that apply)*

	Essential	Very Important	Useful, but less important	Not important
I would like to attend in order to meet and talk to people	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would like to attend to spend time with other like minded people of a similar age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would like to attend to receive personal care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would like to provide my relative/carer with a break	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have an active social life and would not want day care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would prefer to have a Direct Payment <sup>2</sup> and organise my own activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would prefer to meet with people who have similar interests for specific activities of mixed age groups	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Your Details:

Please indicate your age:

Under 35  36-49  50-64  65-74  75-84  85+

Your gender?

Male  Female

**Where do you live now?**

- Renting from the Council or a Housing Association
- Renting from a private landlord
- Owned by myself or my partner
- Sheltered Housing
- Extra Care Housing
- Residential care home
- Residential Care Home included in the proposals
- Nursing home
- Other

**About you:** *(tick all that apply)* Are you:

- An older person currently receiving support services
- A relative/unpaid carer for an older person
- A member of the public
- A social services employee
- A health services employee
- A District/borough council employee
- Working in the voluntary sector
- Other (please specify)

Thank you for taking the time to complete this questionnaire - your views are very important to us and will form part of the consultation. Please return your form before 1 November 2010.

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<sup>1</sup>Extra Care Housing offers self contained flats for older people with care staff on site 24 hours a day.

<sup>2</sup>Direct Payments are local council payments for people who have been assessed as needing help from social services, and who would like to arrange and pay for their own care and support services instead of receiving them directly from the local council.

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